

# Tulare County

## 2026 Residential Waste and Recycling Service Guide



### Proud to Serve Tulare County

WM and Tulare County are proud to provide this updated service guide to help you understand your residential recycling, organics, and trash services in accordance with California State Senate Bill (SB) 1383.

### Residential Cart Service

Collection schedules vary by service area:

- **Valley Floor:** Weekly trash, recycling, and organics collection
- **Foothill:** Weekly trash with organics and recycling every other week.

### Cart Color Updates

To meet California SB 1383 requirements, Tulare County is transitioning to standardized cart colors:

- **Recycling:** Gray cart with blue lid
- **Organics:** Gray cart with green lid
- **Trash:** Gray cart with black lid

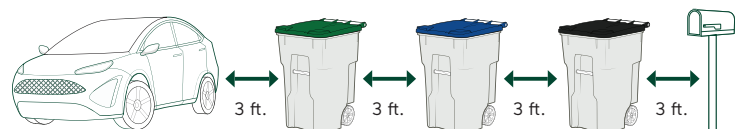
**Note:** Existing WM carts will be updated gradually to help avoid service disruptions.

### Service Reminders

Place carts at least 3 feet apart and 3 feet away from obstacles so the automated arm can safely service them. Be sure the wheels face your home.

- **Recycling Cart:** Place recyclables loose in the cart and break down cardboard. Items left outside the cart cannot be collected.
- **Trash Cart:** Bag and tie trash before placing it in the cart. Items left outside the cart cannot be collected.
- **Organics Cart:** Place organics loose in the cart or in paper or compostable bags. Items left outside the cart cannot be collected.

Place your carts at the curb by 6 a.m. on collection day. After service, carts should be removed from the curbside.



## State of California's Mandatory Commercial Recycling Laws

### AB 341

California's Mandatory Commercial Recycling Law (AB 341) mandates that businesses generating four or more cubic yards of solid waste weekly and multi-family properties with five or more units implement a recycling program.

### AB 1826

California's AB 1826 mandates that businesses and multi-family housing with five or more units generating two cubic yards of solid waste weekly must implement an organic waste recycling program.

### SB 1383

California businesses, multi-family complexes, and residences must separate organic waste from trash and join an organics collection program due to State law SB 1383. Organics include food scraps, compostable paper, and yard waste. For details, visit CalRecycle at [www.calrecycle.ca.gov/organics/slcp/](http://www.calrecycle.ca.gov/organics/slcp/).

The law also mandates contamination monitoring and an education and enforcement program to ensure proper recycling.

## Bulk Collection Events

WM offers three free bulky item collection events each year for Tulare County residential customers—an easy way to get rid of large items at no extra cost. To see upcoming dates and locations, visit [home.wm.com/tulare](http://home.wm.com/tulare).

You can bring items like furniture, mattresses, appliances, electronics, and area rugs.

Please note that hazardous waste (paint, oil, batteries), tires, spas, pianos, vehicle parts, and items too heavy for two people to safely handle are not accepted.



## Household Hazardous Waste

For safety reasons, WM does not collect household hazardous waste. State law prohibits placing these items—including electronic devices—in your trash, recycling, or organics carts. If prohibited items are found, your cart will be tagged and not serviced.

Household hazardous waste includes everyday items such as paint, pesticides, motor oil, solvents, batteries, fluorescent lights, aerosol cans, and electronics like TVs, computers, monitors, and phones. These items may be flammable, toxic, corrosive, reactive, or pressurized, which means they can cause fires, injuries, or environmental harm if placed in regular collection carts.

Where to Dispose of Household Hazardous Waste:

### Pena's Recycling Center HHW Collection

12094 Avenue 408, Cutler  
Tuesday, Thursday & Saturday  
8 a.m.–5 p.m.  
(559) 528 3909

### Visalia HHW Collection Facility

335 N. Cain St., Visalia  
Saturdays | 8 a.m.–1 p.m.  
(559) 713 4531

### Porterville HHW Collection Facility

555 N. Prospect St., Porterville  
3rd Saturday of the month  
8 a.m.–Noon  
(559) 782 7514



## Your Billing Schedule

Tulare County accounts are billed in advance. You'll receive your invoice one month before service begins, and payment is due prior to the start of the upcoming service period. This prepaid billing helps ensure uninterrupted service and keeps your account accurate and up to date.

## Ways to Pay Your WM Bill

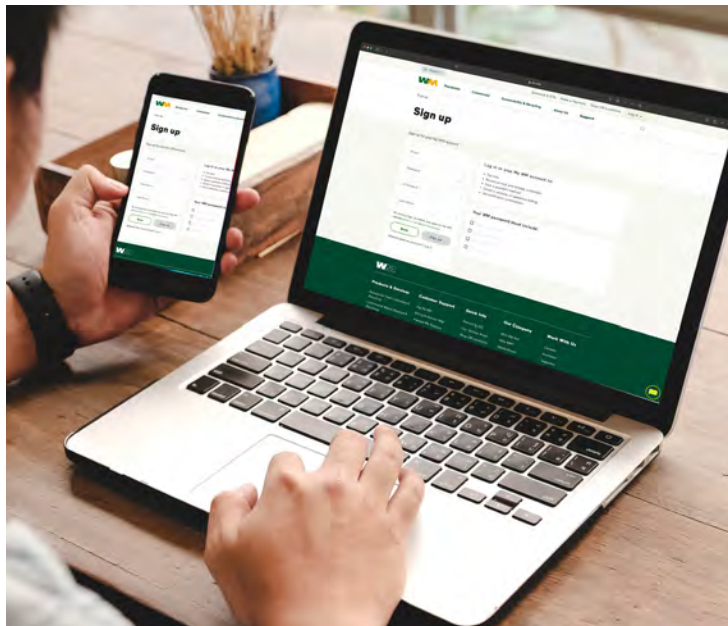
**My WM:** Setting up a My WM account allows you to conveniently pay your bills and even set up autopay and paperless billing. Head to [wm.com/mywm](http://wm.com/mywm) to get started, or download the My WM App from Google Play or the Apple App Store.

**Mail:** Payments can also be made to P.O. Box 541008, Los Angeles, CA 90054-1008.

**Phone:** Call WM Customer at (559) 834-4070 to pay your bill over the phone.

**In-Person:** Customers can make payments in person using cash or check at the below payment sites. Please note there is a convenience fee per transaction.)

- Walmart Store 1819 East Noble Ave Visalia CA 93292
- Walmart Store 1110 East Prosperity Ave Tulare CA 93274
- Ace Cash Express 170 E. Cross Tulare CA 93274
- Ace Cash Express 1550 N. Ben Maddox Visalia CA 93292



## Connect with WM

### Your Community Website

Visit [home.wm.com/tulare](http://home.wm.com/tulare) to check pickup schedules (including holidays), review service guidelines, submit requests, and contact us—all in just a few clicks. It's your one-stop hub for staying informed and in control.

### My WM Account

With My WM, you can easily manage your account, report a missed pickup, request a container repair and more. Getting started is simple—visit [wm.com/mywm](http://wm.com/mywm) or download the My WM App from Google Play or the Apple App Store.

### Let's Chat

Visit [wm.com/support](http://wm.com/support) to chat with our virtual assistant or connect with a customer service representative who's ready to help.

## You Make the Difference. We've Made It Easier.

Your everyday choices matter—and now, making a positive impact is even simpler. Recycling at home now includes plastic and paper to-go cups!

Every cup you recycle adds up. Because small steps lead to big change.



[home.wm.com/tulare](http://home.wm.com/tulare)



# Organics | Recycling | Trash

## Right Materials - Right Container - Know Which Container to Use

SB 1383 aims to slow climate change by diverting organic materials from landfills. It also aims to recover edible food, and redirect it to food-insecure Californians. Learn more about California's Short-Lived Climate Pollutant Reduction Strategy at <https://calrecycle.ca.gov/organics/slcp>.

### What Goes in the Organics Container:



Food Waste



Yard Waste



Produce



Meat, Fish & Poultry



Dairy



Bread, Pasta, Rice, Grains, Coffee Grounds

Place organics materials directly into your organics cart - **To reduce odor, put food waste in a paper, clear or compostable plastic bag.**



#### Do Not Include:

- Plastic Bags or Film
- Serveware/Utensils
- Plastic Containers
- Foam Containers
- Hazardous Waste
- Fats, Oils, or Greases

### What Goes in the Recycling Container:



Plastic Bottles, Cups & Containers



Paper & Paper Cups



Glass Bottles & Containers



Flattened Cardboard & Paperboard



Food & Beverage Cans

Place recyclables directly into your recycling cart - **Don't bag your recycling materials.**



#### Do Not Include:

- Food or Liquids
- Plastic Bags or Film
- Foam Containers
- Clothing, Furniture or Carpet
- Batteries
- Electronics
- Hazardous Waste
- Yard Waste

### What Goes in the Trash Container:



Foam Cups & Containers



Garden Hose



Broken Ceramic Dishes & Pots



Candy, Snack & Food Wrappers



Plastic Bags & Film



Diapers



Pet Waste



Clothing & Textiles



#### Do Not Include:

- Food Waste
- Recyclables
- Hazardous Waste
- Electronics
- Batteries, Tires or Paint
- Flammable Material

